ADVERSE SURVEY ACTIONS – HEALTH FACILITIES September 2003 CENTRAL REGION

Name	Owner	Administrator	Action Taken	Rationale for Action	Next Step
Heather Ridge Home of West Valley	Marjorie Wyler	Jamie Hamilton	Conditional License – Issued from March 20, 2003 to September 18, 2003.	Complaint survey found six repeat violations from the previous year.	Conditions Include: 1. Submittal of acceptable plan of correction 2. No new admissions to facility until compliance is verified; 3. Civil money penalty of \$600 for the repeat violations 4. Increased monitoring. Provider appeal on April 1, 2003 resulted in a reduction of the civil money penalty to \$400. September 18, 2003 – Conditional license allowed to expire. Provider failed to meet conditions of license before the end of the conditional period. Facility is allowed to operate until October 18, 2003 in order to discharge all residents.
Heather Ridge Home of Midvale	Marjorie Wyler	Jamie Hamilton	Conditional License – Issued from August 13, 2003 to November 13, 2003.	Annual follow-up survey found four deficiencies that remained uncorrected from the annual survey in May, including an inappropriate resident. Resident was later discharged.	Conditions Include: 1. Submittal of acceptable Plan of Correction 2. Facility must hire a registered nurse to do resident assessments and submit to the Department; 3. Civil money penalty of \$400 is assessed for the repeat deficiencies and the Class I 4. Increased monitoring. Provider hearing in June – hearing officer upheld the decision to require a nurse to do the assessments for new admissions.
Caregiver @ Home Unlicensed			Cease and Desist Order – sent on August 27, 2003.	Provider has not turned in licensing paperwork after communication with the Bureau	Provider must cease and desist the provision of personal care or submit licensing paperwork.

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Personal Care Agency				following a complaint.	Paperwork was submitted to the Bureau the same week that the letter was delivered.